

Custody and Beyond: The Continuum of Chronic Care Symposium

25 February 2010

Novotel Brighton Beach Sydney Australia



JUSTICE HEALTH
STATEWIDE SERVICE

NSW HEALTH

Custody and Beyond: The Continuum of Chronic Care Symposium

Program: 25 February 2010, Novotel Brighton Beach, Sydney

Chair: Ms Maureen Hanly, Executive Director, Clinical & Nursing Services, Justice Health

8.30 <i>Tea / Coffee</i>		
Introduction and Opening Remarks		
9.00	Welcome	Ms Julie Babineau, Chief Executive, Justice Health
9.05	Welcome to country	Uncle Les Davison, Dharawal Elder, La Parouse
Launch		
9.10	2009 NSW Inmate Health Survey Key Findings Report	Honourable Patricia Staunton, Chairperson Justice Health Board
Keynote speaker		
9.20	The importance of chronic disease and its management	Professor Ron Penny AO, Senior Clinical Advisor, NSW Department of Health
Policy context		
10.00	Policy context	Mr Geoff Barnden, Director, Chronic Care, NSW Department of Health
10.30 <i>Morning tea</i>		
Epidemiology of chronic diseases		
11.00	Epidemiology of chronic diseases	Dr Devon Indig, Head of Research, Centre for Health Research in Criminal Justice, Justice Health
Primary care and chronic disease management		
11.30	Response from primary care	Ms Carla Saunders, Manager Policy Development and Communication, General Practice NSW
12.00	Case studies working in custody	Associate Professor John Dearn, Associate Dean and Head of Rural School, University of Notre Dame School of Medicine and Visiting Medical Officer, Justice Health
12.30 <i>Lunch</i>		
Patient journeys		
1.30	Experience of having a chronic disease in custody	Mr Robert Barco, consumer speaker
Justice Health response		
2.00	Justice Health chronic care model	Ms Maureen Hanly, Executive Director, Clinical and Nursing Services, Justice Health
Aboriginal Health response		
2.30	Walgan Tilly program	Ms Raylene Gordon, Program Manager, Health Services Improvement Branch, NSW Health
3.00 <i>Afternoon tea</i>		
Challenges and solutions		
3.30	Panel and group discussion on key themes	Dr Stephen Hampton, Acting Clinical Director Primary and Women's Health, Justice Health Dr Janet Anderson, Director, Inter-government and Funding Strategies, NSW Health Mr Raj Verma, Director, Health Services Performances Improvement, NSW Health Ms Carmen Parter, Director, Centre for Aboriginal Health, NSW Health
4.45	Where to from here and closing	Ms Julie Babineau, Chief Executive, Justice Health
5.00 - 6.00 <i>Reception drinks and canapes</i>		

Professor Ronald Penny AO

DSc MD BS FRACP FRCPA



Professor Ronald Penny AO is one of Australia's leading immunologists and is currently Emeritus Professor of Medicine, University of NSW and Senior Clinical Advisor, NSW Department Health. In 1979, Professor Penny was awarded the first Doctor of Science for clinical research from the

University of NSW, followed by a Personal Chair in clinical immunology in 1998.

Professor Penny has published over 360 medical and scientific papers in prestigious national and international journals. He currently chairs a number of NSW Department of Health committees dealing with Chronic Disease and Aged and Community Health and is a member of the NSW Health Care Advisory Council. He was Chairman of the Justice Health Board from 1991 – 2007.

He is a former commissioner for the National Health and Hospital Reform Commission and a Board Member for the National Centre for Indigenous Excellence. He is also Medical Director of Good Health Solutions, a company dedicated to health promotion in the workplace, and Medical Director of Cryosite Pty Ltd.

Ms Julie Babineau

Julie Babineau has extensive international, Commonwealth and State Senior Executive Management experience within the health sector. Julie was selected to represent Canada on an International Executive program in 1996, leaving the position of CEO for the Atlantic region of Veterans Affairs. While in Australia, she worked in the position of Director, Health Care and Services at the Sydney office of the Commonwealth Department of Veteran's Affairs. Prior to joining Corrections Health Service on secondment in 2002, Julie was the Assistant Director of the Drug Programs Bureau at NSW Health.

Julie has worked for Justice Health (then Corrections Health Service) since April 2002 and was appointed to the position Deputy Chief Executive, Justice Health. Julie was appointed to the position of Chief Executive, Justice Health in January 2008 after acting as Chief Executive from July 2007.

Mr Geoff Barnden

Geoff Barnden is Director of the Chronic Disease Management Program in NSW Health and was appointed to this new position in June 2009. His priority tasks are establishing and implementing the Government's new Severe Chronic Disease Management Program, and preparing a NSW Chronic Disease Policy and Management Framework. Geoff has worked in State Government for many years and has previously held senior positions in NSW Health, Ministry of Police, Department of Local Government, The Cabinet Office, and also Bankstown City Council. Between 1999 – 2005 Geoff was Director of the Office of Drug and Alcohol Policy in The Cabinet Office, co-ordinated the Parliamentary Drug and Alcohol Summits, and worked closely with NSW Health during that period.

Dr Devon Indig

Dr Devon Indig is the Head of Research at the Centre for Health Research in Criminal Justice at Justice Health in NSW and a Conjoint Lecturer at the University of New South Wales. She has a Masters in Public Health with a specialisation in Epidemiology and her PhD was awarded in August 2009 at the National Drug and Alcohol Research Centre through the University of New South Wales. Prior to working at Justice Health, she worked for eight years at NSW Health, including three years at the Centre for Epidemiology and Research and five years at the Centre for Drug and Alcohol where she was the Manager of monitoring and evaluation of statewide programs.

Ms Carla Saunders

Carla Saunders is the Senior Manager Policy, Development and Communication at General Practice NSW – the state based support organisation for general practice. She has worked extensively in the government and non-government health sectors and holds a Masters degree in epidemiology. She is also a current PhD candidate who has investigated societal involvement in Australian health and medical research and has written six papers on the topic.

Associate Professor John Dearn

Associate Professor John Dearn completed his medical studies at UNSW in 1975 fulfilling his childhood dream of becoming a doctor. Following his initial post-graduate training in internal medicine and research as an NH&MRC scholar (1978), he pursued his interest in geriatric medicine and took up a post at the Mona Vale Hospital's Department of Geriatrics & Rehabilitation in 1981, then as Director of Tamworth Base Hospital's Department of Geriatrics & Rehabilitation (1983-1993).

Professor Dearn entered general practice in 1994 in Sydney and for the past 11 years has practiced in Lithgow, NSW. He has been an Honorary Clinical Lecturer at the University of Sydney for the past 15 years, teaching medical students in the context of both general practice and the rural hospital, and as an Examiner for the RACGP Fellowships since 1997. In 2007, Professor Dearn was appointed Senior Lecturer to the University of Notre Dame Medical School, Sydney, and Associate Professor in 2008. In February 2009, he was appointed Associate Dean of Notre Dame Medical School and Head of the Rural Clinical School. Professor Dearn has been a visiting Medical Officer to the Lithgow and Oberon Correctional Centres since 2000 and is committed to the welfare and health of prisoners.

Speakers

Mr Robert Barco

My name is Robert Barco. I am 44 years old. I have spent most of my adult life in NSW prisons. The last sentence was from 1993, through to September 2009. I went back to school while in prison completing year 11 and then a Bachelors degree in Social Science/Social Welfare/Youth work. I am now on my last subject in a Masters degree in Child and ADOLESCENT WELFARE WITH Charles Sturt University. I WROTE A CHILDRENS BOOK TITLED MY FRIEND THE BULLY WHICH WAS LAUNCHED IN November 2009 at the Shine for Kids annual general meeting by the Hon G West Minister for juvenile Justice. I worked in prison as a secretary for the Inmate development committees for some 9 or 10 years and as a mentor and representative for the consumer council justice health.

I am employed at Rockdale community services as a project officer. I am a board member for the hepatitis NSW. I am involved with Shine for Kids also. I am currently working on a 3 year project for the Indigenous coordination centre in Sydney for a post release program. I was awarded funding of \$7,500 to fund the work needed for a 3 year program titled Last Chance Pathways to a lawful community lifestyle. I am engaged to be married in October this year to a wonderful woman who is a state learning and development officer for the NSW SES. A normal relationship, education and employment has been a great help to settling into a lawful community lifestyle. While in prison I completed the Violent Offender Therapeutic program and I continue to be involved in the community maintenance. Since my release I have become a qualified SMART facilitator also. Please feel free to ask me any questions at the end of the proceedings.

Ms Maureen Hanly

Maureen Hanly is responsible for clinical service provision and their operations in adult correctional centres throughout Justice Health. Service areas within the directorate include primary health, women's health, Aboriginal health, population and public health, oral health, allied health, medical leadership and nursing services. Maureen is also responsible for nursing professional leadership and governance throughout the whole organisation.

Maureen has worked in the speciality area of justice / corrections health for nearly 25 years, in several jurisdictions within both the public and private sectors and has held several senior positions during this time. Maureen also has experience in the planning for and provision of health services in immigration detention centres and private inpatient mental health facilities. Maureen has gained much experience in organisational strategic planning; tender/project development and management; risk management and risk mitigation, change management; service planning, implementation and evaluation and operational management at all levels of health service delivery.

Ms Raylene Gordon

Raylene's current position is with New South Wales Department of Health working as Program Manager in the Health Service Performance Improvement Branch. Her portfolio is Chronic Care for Aboriginal People. Raylene's background and formal qualifications are in Aboriginal Education and Community Development. She has extensive experience working in the Non Government Sector and a sound background in implementing policy into practice.

On a personal note, Raylene is a descendant of the Kamilaroi people, her family is from Moree. She is now living in Newcastle. Raylene has a son who is 14 and twin girls who are 11. Raylene has a strong commitment to improving Aboriginal issues by involving communities in the decision making process and driving change from the community level.

Dr Stephen Hampton

Stephen Hampton is the Acting Clinical Director for Primary and Women's Health at Justice Health where he has worked for 2 years. He has trained as a general practitioner and worked in various locations, including as a District Medical Officer in Tenant Creek in the Northern Territory and as a partner in a Southern Sydney General Practice. He has completed a Master of Public Health and is interested in Postgraduate Medical Education and Systems Improvement.

Dr Janet Anderson

Janet has worked in the Australian public health sector for over 20 years in the areas of policy development, services planning and program implementation. She has held executive positions in the NSW Department of Health, the Northern Sydney Area Health Service and the Commonwealth Department of Veterans' Affairs.

Janet assumed responsibility for the Primary Health and Community Partnerships Branch in the Department of Health in 2001. In 2005, she was given the job of developing a 20-year Future Directions strategic plan for the NSW health system which was published in 2007. For the last three years, Janet has held the position of Director, Inter-Government and Funding Strategies for NSW Health.

Mr Raj Verma

Raj is the Director of the Health Services Performance Improvement Branch and Clinical Services Redesign at NSW Health. In this position since April 2008, Raj is responsible for managing system-wide performance improvement across the entire NSW Health sector and leading the drive for major structural reform in the provision of clinical services. Prior to this, Raj spent three years as a Senior Manager within the Performance Improvement Branch at NSW Health. His major responsibilities included redesigning Emergency Care across NSW, and leading major Integrated Aged and Chronic Care redesign projects.

Between 2001 and 2005 Raj worked in a number of Senior Operational and Policy roles for the Hunter Area Health Service, including leading the first Maggie Project at John Hunter Hospital Emergency Department. Raj gained clinical experience working for 12 years as a hospital Medical Laboratory Scientist at Royal Darwin Hospital. Raj has had a long interest in process improvement, redesign and quality in healthcare.

Ms Carmen Parter

Carmen is a descendent of the Darumbal Clan (the tribe around Rockhampton, Queensland). At the age of three, her family moved to Orange (Central West NSW) where she attended the local schools and commenced a career in nursing (at Orange Base Hospital). Carmen has been a Registered Nurse, Registered Midwife and a Womens' Health Nurse Practitioner.

Her 24 year public sector experience involves many roles where she has been a clinician, researcher, educator, a policy/planning officer and held middle and senior management roles. Of the 18 year health experience, 11 of these years have been in Aboriginal Health. In 2006, Carmen Graduated with a Masters of Arts in Indigenous Social Policy from the University of Technology, Sydney. Last year, in 2008, Carmen completed a Graduate Diploma in Public Administration from the University of Sydney, Graduate School of Government. Although she plans to convert this to a Masters in Public Administration.

When she left NSW Health in 2001, Carmen worked with the Aboriginal Justice Advisory Council at the Attorney General's Department to lead the development of the Aboriginal Justice Plan for NSW. In 2006, Carmen went to work with the NSW Department of Community Services to head up the Aboriginal Services Branch as the Director. Carmen recently returned to NSW Health, after 7 years away from the health sector, where she has taken up the role as the Director, Centre for Aboriginal Health, NSW Health.