In accordance with Schedule B of the 2017-18 Service Agreement between the Secretary, NSW Health and Justice Health and Forensic Mental Health Network (JH&FMHN or The Network), the organisation is to maintain up to date information for the public on its website regarding its relevant facilities and services.

JH&FMHN is also to maintain up to date details of:

- Affiliated Health Organisations (AHOs) in receipt of subsidies in respect of services recognised under Schedule 3 of the Health Services Act 1997.
- Non-Government Organisations (NGOs) for which the Commissioning Agency is JH&FMHN.
- Primary Health Networks with which JH&FMHN has a relationship.

#### **SECTION 1 - Services and Facilities**

JH&FMHN services are provided in:

Facility	Setting
The Long Bay Hospital	Inpatient
The Forensic Hospital	Inpatient
37 Correctional Centres	Custodial
7 Police Cell Complexes	Custodial
6 Juvenile Justice Centres	Custodial
22 Adult Courts	Community
20 Children's Courts	Community
Other community services (including Community Integration Team, Community Forensic Mental Health Services, Statewide Community Court Liaison Service, Adolescent Court & Community Team)	Community

Note: Data is valid as at 30 June 2017

The following services are incorporated into the Forensic Mental Health Network as part of a virtual clinical governance model:

- The Forensic Hospital at Malabar (135 beds high secure unit), operated by JH&FMHN
- The Bunya Unit at Cumberland Hospital (24 beds medium secure unit), operated by Western Sydney Local Health District
- The Kestrel Unit at Morisset Hospital (30 beds medium secure unit), operated by Hunter New England Local Health District
- The Macquarie Unit at Bloomfield Hospital (20 beds medium secure unit), operated by Western NSW Local Health District

# **SECTION 2 - Organisations with which the Network has partnerships, collaborations or other significant relationships**

## **Affiliated Health Organisations**

AHOs in receipt of Subsidies in respect of services recognised under Schedule 3 of the *Health Services Act 1997*:

## **AHO**

N/A

## **Non-Government Organisations**

NGOs under agreement with the Network for which the Commissioning Agency is JH&FMHN:

## NGO

N/A

# **Primary Health Networks**

Primary Health Networks with which the Network has a relationship:

# PRIMARY HEALTH NETWORK

• All Primary Health Networks

# **Other Organisations**

Other organisations with which the Network has a relationship:

NSW Health sector	Other government agencies and jurisdictions	Research partners, NGOs and other organisations
<ul> <li>Minister for Health</li> <li>Minister for Mental Health</li> <li>Ministry of Health, including:         <ul> <li>Mental Health Branch</li> <li>Centre for Population Health</li> <li>Centre for Aboriginal Health</li> </ul> </li> <li>Local Health Districts and Specialty Networks</li> <li>Agency for Clinical Innovation</li> <li>Clinical Excellence Commission</li> <li>Cancer Institute NSW</li> <li>Health Education &amp; Training Institute</li> <li>Bureau of Health Information</li> <li>NSW Ambulance</li> </ul>	<ul> <li>Corrective Services NSW</li> <li>Juvenile Justice NSW</li> <li>NSW Department of Justice</li> <li>Mental Health Review Tribunal</li> <li>Inspector of Custodial Services</li> <li>Crown Solicitors Office</li> <li>NSW State Coroner's Office</li> <li>Courts and Tribunal Services</li> <li>Judicial Commission of NSW</li> <li>Bureau of Crime Statistics and Research (BOCSAR)</li> <li>NSW Police</li> <li>NSW Family and Community Services</li> <li>NSW Department of</li> </ul>	<ul> <li>PPP Partners</li> <li>GEO Group (Junee and Parklea CCs)</li> <li>Primary Health Networks</li> <li>Pathology providers – Pathology North, Pathology West (ICPMR), Laverty Pathology, Healthscope Pathology, Seals Pathology, Douglass Hanly Moir Pathology.</li> <li>NSW Mental Health Official Visitors Program</li> <li>NSW Corrections Official Visitors Program</li> <li>Aboriginal Community Controlled Health Services / Aboriginal Medical Services</li> <li>Aboriginal Health &amp; Medical Research Council</li> </ul>

- NSW Health Pathology
- eHealth
- HealthShare
- Health Infrastructure

Education

- NSW Public Service Commission
- Mental Health Commission (State and Commonwealth)
- Health Care Complaints Commission (HCCC)
- NSW Ombudsman's Office
- NSW Trustee and Guardian
- Audit Office of NSW
- State/Territory custodial health and forensic health service providers, including Forensicare (VIC) and ACT Health
- Commonwealth
   Department of Health and Ageing
- Australian Institute of Health and Welfare
- Australian Commission of Safety & Quality in Healthcare
- National Disability Insurance Agency (NDIA)

- Mental Health NGOs
- Peak bodies and special interest groups, including:
  - Australian Medical Association
  - Hepatitis NSW
- Universities including: University of NSW, University of Sydney, and University of Wollongong
- Sax Institute
- National Drug & Alcohol Research Centre (NDARC)
- Kirby Institute
- Colleges, including RAGCP and ACHSM

## **SECTION 3 - Community Based Service Streams**

JH&FMHN works in partnership with other local providers, including Non-Government Organisations and private providers, to ensure community based services are available in accordance with the needs of the Network's population, with an increasing focus on the integration of primary, acute, chronic, aged and social care.

Community based services that are to be provided by the Network to meet the needs of patients and carers include:

- Antenatal and postnatal care services
- Child, youth and family services
- Chronic care, rehabilitation and aged health services
- Mental health, drug and alcohol services, including community-based specialist services
- Oral health services
- Priority population and carer support services
- Breast, cervical and mammogram screening

The following community based service streams are maintained by the Network:

- Adult Drug Court
- Adolescent Court and Community Team
- Adolescent Community Integration Team
- State Wide Community and Court Liaison Service
- JH&FMHN Integrated Care Service
- Connections Program
- Community Forensic Mental Health Service
- Aboriginal Court Diversion and Bail Support Program

#### The Network also:

- Reviews scope and relationship between court and community based services to develop further opportunities to divert patients away from custody and assist with reintegration into the community.
- Develops and foster relationships with community health care providers including key referral hospitals, Primary Health Networks, Aboriginal Health Services and Non-Government Organisations.
- Reviews discharge/referral pathways to ensure the patient journey from JH&FMHN to services provided by Districts/Networks and other service providers are efficient and effective.
- Works with key stakeholders to reduce relapse, readmission and reoffending.
- Provides evidence based diversion programs, detoxification, pharmacological therapies (including opioid substitution therapies) and continuity of care for patients who are being released into the community.

## **SECTION 4 - Population Health Services**

JH&FMHN's Population Health stream has responsibility for the delivery of specialised clinical services across the state. These services reflect those of specialist HIV, hepatitis, sexual health and harm minimisation services in the general community. Clinical services encompass screening for, and management of both blood borne and sexually transmissible infections, and the co-ordination of specialist hepatitis and immunology services.

The Population Health stream also provides population focused health improvement initiatives including health promotion, chronic disease prevention, and health protection. The latter encompasses the functions of Public Health Units in the community and features disease prevention, surveillance, infection control, immunisation, prevention and (outbreak) management of communicable diseases, environmental health and harm minimisation.

The following programs and policies are implemented in conjunction with other JH&FMHN streams to achieve the relevant goals of the following NSW Health and NSW Government plans and strategies:

- NSW Healthy Eating and Active Living Strategy 2013 2018.
- NSW Tobacco Strategy 2012-2017.
- NSW Hepatitis B Strategy 2014-2020
- NSW Hepatitis C Strategy 2014-2020
- NSW HIV Strategy 2016-2020
- NSW Sexually Transmissible Infections (STI) Strategy 2016-2020
- NSW Aboriginal Blood Borne Viruses and Sexually Transmissable Infections Framework 2016-2021
- NSW Aboriginal Health Plan 2013-2023
- Healthy, Safe and Well: A Strategic Health Plan for Children, Young People and Families 2014-2024
- Continue to monitor and evaluate the Corrective Services NSW (CSNSW) Smoke Free Prison Policy under the legislation Crimes (Administration of Sentences) Act 1999: Amendment (Smoke Free Prisons) Regulation 2016

The Network also ensures local arrangements to support Public Health Units as part of the NSW Health Protection Service are in place to:

- Support primary care providers to safely and effectively deliver the National Immunisation Program.
- Undertake surveillance for, and respond to cases and outbreaks of communicable diseases.
- Facilitate the reduction of health risks associated with environmental sources.
- Undertake compliance monitoring and enforcement of relevant tobacco control legislation.

## **SECTION 5 - Aboriginal Health**

The Network works collaboratively with the Ministry of Health, other relevant health services, support organisations and Aboriginal Community Controlled Health Services to implement the NSW Aboriginal Health Plan 2013-2023.

To realise the vision of the plan, it is essential to place the needs of Aboriginal people at the centre of service delivery, and to develop strong partnerships with Aboriginal communities and organisations. The Network has a unique and important role in improving Aboriginal health. To this end all services should reflect on utilisation by Aboriginal people and where data systems permit, the extent to which Aboriginal health outcomes comparable to those for non-Aboriginal people are being delivered.

A substantial proportion of the following JH&FMHN community-based service streams are directed to Aboriginal people:

- Adolescent Community Integration Team
- Adolescent Court and Community Team

JH&FMHN services specifically targeting Aboriginal people include:

- Aboriginal Chronic Care Program
- Sexually Transmissible Infections (STI), HIV, Hepatitis C and Hepatitis B prevention, management and treatment services
- Integrated Care Service (Connecting Care)
- Aboriginal Court Diversion and Bail Support pilot program
- Aboriginal Health Family Worker trial with Waminda South Coast Women's Health Centre & Aboriginal Welfare Corporation delivering in-reach services in all three women's centres in Sydney (Emu Plains / Dillwynia / Silverwater)
- Partnership with Maari Ma Aboriginal Corporation at Broken Hill to improve pre-release planning and post-release follow up
- Ongoing arrangements at Acmena and Orana Adolescent centres with Local Aboriginal Health Services, including partnership with Junnabuwa Drug and Alcohol Rehabilitation Centre
- Aboriginal Health Promotion, including Close the Gap
- Targeted Aboriginal Health positions across the Network

As a statewide service, JH&FMHN works in collaboration with many Aboriginal Community Controlled Health Services across NSW to support the health and well-being of Aboriginal patients. The nature of these relationships vary from formal partnerships to local arrangements between health centres and Aboriginal Community Controlled Health Services in order to support in-reach services and referral arrangements.

JH&FMHN will continue to engage and collaborate with Aboriginal Community Controlled Health Services to improve the availability, accessibility and quality of holistic,

comprehensive, culturally safe and appropriate health care, including through the establishment of formal partnerships as required.

JH&FMHN will continue to work towards achieving a minimum of 4.0% Aboriginal and Torres Strait Islander employment by 2019. A specific strategy will include continued participation in the Aboriginal Nursing and Midwifery Cadetship Program and the Aboriginal Allied Health Cadetship Program.

The Aboriginal Court Diversion and Bail Support pilot program is an innovative health-led model of integrated care working in partnership to link Aboriginal clients with key agencies, local community services providers and the local Aboriginal community to devise a care plan for Aboriginal offenders and their family to support reduced future contact with the justice system. The program is patient-centred, and focused on culturally competent health treatment and support. The aim of the program is ensure appropriate planning and scoping of the program's business and service delivery model. The program is operational within the Campbelltown community and Campbelltown Local Court.

# **SECTION 6 - Children, Young People and Families**

To further improve the health and wellbeing of children, young people and families across NSW, the Network works collaboratively within NSW Health and with other relevant organisations to deliver *Healthy, Safe and Well: A Strategic Health Plan for Children, Young People and Families 2014–24.* 

In particular, NSW Health has Lead and Support roles to achieve the following Premier's priorities relevant to children young people and families:

- Reducing Domestic Violence: Policy and Routine Domestic Violence Screening to
  identify victims of domestic violence, provide medical, forensic and psychosocial services
  as appropriate, supporting the justice strategy and the NSW Premiers priorities to reduce
  domestic violence reoffending.
- *Improving service levels in hospitals*: Paediatric Capability Framework includes whole of hospital strategy for children and young people.
- Tackling childhood obesity: Policy lead on Well Child Healthcare.
- Protecting our kids: Policy related to statewide child protection services and other services designed to identify vulnerable children and their families early.
- Reducing youth homelessness: Policy to set statewide priorities and direction in Youth
  Health and support Youth Health services in capacity building. These Youth Health
  services were established to provide services to young people at risk of homelessness or
  young people already homeless.
- Improving government services: Consistent with Strategic Direction 5 of Healthy, Safe and Well 2014-24, improve efficiency of services ensuring the right services are provided at the right place and at the right time for children and young people.

To support achievement of these priorities, JH&FMHN coordinates access to specialist services (where required) including:

- Child Protection services, including Child Protection Counselling Services and Child Protection Units/Services.
- Sexual Assault Services including integrated medical and forensic services.
- Service pathways for victims of domestic and family violence.
- Services specified under the NSW Health Aboriginal Family Health Strategy.

The Network also maintains the following service streams to support transition back into community and access to mental health, drug and alcohol supports:

- Community Integration Team
- Adolescent Court and Community Team
- Frank Baxter Aboriginal Chronic Care Program

## **SECTION 7 - Teaching, Training and Research**

## **Teaching and Training**

JH&FMHN implements relevant strategies in the *NSW Health Professionals Workforce Plan* 2012-2022 and the work program of the Health Education and Training Institute. In doing so JH&FMHN:

- Grows and supports a skilled, competent and capable workforce by:
  - Implementing a Network Education and Training Plan incorporating HETI Online modules and varied learning modalities which include face to face and blended learning courses.
  - Ensuring effective information and communication technology infrastructure that adequately supports online and blended education and training across the Network.
  - Working in partnership with HETI to ensure the District/Network-HETI Operational Model is delivering Network nominated education and training priorities.
  - Working in partnership with HETI to support the development of interprofessional learning activities.
  - Ensuring staff have learning plans within the Performance Development and Review process and are encouraged to access learning resources from HETI Online.
  - Meeting the HETI Workforce Distribution Formula for the number of Network intern positions in line with planned growth in medical graduates and the NSW Government's COAG commitment.
  - Monitoring expenditure and take-up of Training, Education and Study Leave across specialties and facilities.
  - Ensuring support for the provision of training and education for allied health professionals.
  - Meeting the NSW Ministry of Health reporting requirements for education and training programs for professional entry, for clinical, clinical support, administration and corporate staff in the public health system.
  - Reporting the clinical placement hours provided by the Network for professional entry students in Nursing & Midwifery, Medicine, Allied Health and Dentistry/Oral Health as required by the Commonwealth Department of Health.
  - o Implementing and reporting against the NSW Health Aboriginal Workforce Strategic Framework 2016-20, Good Health Great Jobs which includes and supports a variety of education and employment activities and the Respecting the Difference Aboriginal Cultural Training Framework.
  - Implementing the NSW Health Mandatory Training Classification System, including compliance monitoring.
  - Ensuring staff managing new starters and teams have access to HETI-endorsed learning resources from within the New Graduate Interprofessional Framework (including the Foundations modules and Foundations of interprofessional Teamwork Workshop).
- Recognises the value of generalist and specialist skills by:

- Expanding medical specialist training opportunities in line with current and future service requirements.
- Expanding the Rural Generalist Training Pathway for proceduralist GPs (for Districts covering rural areas) in line with the commitment of a increase of 20 positions between 2015-2019.
- Expanding the generalist medical workforce including general medicine and dual physician training positions, hospitalist and senior hospitalist positions utilising HETI and other programs and resources, including the University of Newcastle Master of Clinical Medicine (Leadership and Management).
- Establishing new graduate and pre-registration trainee positions in allied health professions to meet future workforce need.
- Develops effective health professional managers and leaders by:
  - Continuing the provision of Financial Management Education training to meet
     Network program targets in partnership with HETI.
  - Implementing the NSW Health Education and Training Framework.
  - Participating in management and leadership development activity as mapped to the NSW Health People Management Skills Framework and the NSW Health Leadership Framework.
  - o Participating in the statewide talent development strategy.
  - Supporting the implementation of coordinated training for Medical administrators as part of the Royal Australian College of Medical Administrators training program.
- Provides governance of medical education and training by:
  - Ensuring funds distributed to the Network from the Ministry to provide specific support for the delivery of medical education and training are utilised for the purpose of medical education and training.
  - Ensuring all reporting and accreditation requirements are met in relation to HETI's responsibility for accreditation of hospitals and services in relation to Postgraduate Year 1 and Year 2 doctors and Rural Generalist Training positions.

#### The Network also:

- Builds capacity of staff across the organisation to positively influence organisational culture through skill development and the provision of technical assistance.
- Develops and implement training programs that ensure advanced level of expertise in the custodial and forensic mental health areas for all clinical specialities (including recognised qualifications).
- Increases accessibility to training programs through new delivery models (including Districts, Registered Training Programs, e-learning and other agencies).
- Engages with training organisations such as Universities to establish and promote specialist expertise in custodial and forensic mental health.
- Ensures Senior Medical Officers are appropriately trained to undertake work within the defined scope of clinical practice for their specialty.

Supports staff to apply and integrate the knowledge and skills acquired through
participating in NSW Ministry of Health programs, including the Agency for Clinical
Innovation Centre for Healthcare Redesign Diploma Program, the Clinical Excellence
Commission Clinical Leadership Programs and the Essentials of Care Program, in order
to improve the patient experience, health outcomes and workplace culture.

#### Research

All research conducted within the Network is to be informed by the *NSW Health and Medical Research Strategic Review 2012*. The Network establishs a governance oversight over health and medical research which includes executive leadership and a Research Committee. The Network also works with the Office for Health and Medical Research and is responsible for:

- Encouraging the translation and innovation from research by:
  - Fostering a dynamic and supportive research culture through strategic leadership and governance.
  - o Attracting and retaining high quality clinician researchers.
  - Providing training for clinician researchers and facilitating access to research support.
  - o Ensuring business, human resources, information technology and financial service processes support research activities.
  - o Attracting clinical trials by removing the barriers to undertaking clinical trials.
  - Participating in the development of state-wide initiatives to improve collaboration and translation which will include NSW Health and Medical Research Hub Strategy and its related strategies.
- Improving research administration by appropriately resourcing the research office (or equivalent) to undertake research ethics and governance functions.
- Establishing appropriate governance structures for research entities within the Network.
- Implementing mechanisms to monitor and report on research activity as required, which
  includes reporting on research collaborations that add value to the Network and on the
  activity of each Human Research Ethics Committee (HREC) established under a
  Network controlled entity notably, ensuring research applications are reviewed,
  approved and tracked in accordance with NHMRC certification criteria.

#### The Network also:

- Ensures research supports organisational and clinical priorities, including through the Research Advisory Committee supported by a research strategy team.
- Progresses the development of a supportive and integrated research culture through the implementation of the Network's Research Strategy.
- Continues to develop and implement capacity building strategies to engage and support staff in research and evaluation activity across the Network.
- Explores opportunities to participate in the NSW Research Hub structure in a way that meets the unique research needs of the Network.
- Fosters research translation through internal and external collaboration between researchers and policy makers.

- Informs and improve health service planning by undertaking a representative study of
  patients' experiences and perceptions of healthcare via the Network Patient Experience
  and Perceptions Study.
- Continues to implement and achieve targets related to harm reduction, surveillance, access to treatment, research and workforce development as required under NSW HIV Strategy 2016-2020 and A New Era and NSW Hepatitis B and C Strategies 2014-2020.

#### Network controlled entities:

Research and Evaluation Service

Affiliated with the Network – Universities and other large entities, including:

- Aboriginal Health & Medical Research Council of NSW (AH&MRC)
- Cancer Institute NSW
- Monash University
- Southern Cross University
- The Kirby Institute (UNSW)
- University of New South Wales
- University of Notre Dame
- University of Sydney
- University of Tasmania
- University of Technology, Sydney
- University of Western Sydney
- University of Wollongong

Independent Medical Research Institutes associated with the Network, not controlled by the Network:

- Sax Institute
- National Drug and Alcohol Research Centre